



Thank you for your continued support while we all navigate an unprecedented time during the COVID-19 pandemic, and while the veterinary community navigates a significant increase in demand for veterinary care.

In order to continue to meet the scheduling needs of our established clients, we are unable to schedule any new clients at this time. We are uncertain when this will change, but you are welcome to check back in with us in the coming months. If you would like to be added to a wait list for new clients for long term care, please email us at:

[customerservice@albertavetcare.com](mailto:customerservice@albertavetcare.com).

*(Please note that we are not recommending that any time sensitive requests such as illness, urgent care or puppy/kitten vaccines be added to the wait list at this time, as we do not know when we will be able to resume new client appointments.)*

In an effort to keep our staff and clients safe, we will continue only curbside service for all visits. You can read more about the curbside check-in process here:

<http://albertaveterinarycare.com/pdf/covid-19-notice.pdf>

As mandated by OR state law, please wear a mask or face covering at all times when interacting with employees from a distance during your visit.

Because of the high increase in demand for veterinary care, we ask for your continued patience as non-urgent requests, communication items, and prescription or diet refills may take at least 24 hours for a response.

With much gratitude from our team,

-Alberta Veterinary Care"