



## **COVID-19 Safety Protocols**

Following Governor Brown's updated mandates, we are now limiting our clinic traffic to personnel and pets only. All appointments, with the special exception of end of life services, will be seen as a "curbside check-in", effective 3.23.20.

Until further notice, we ask that you stay in your vehicle and call us at 503-206-7700 for a curbside check-in when you arrive for your pet's appointment.

### **How curbside check-in works:**

- Call from out front or from your car when you arrive for your scheduled appointment time.
- A staff member will meet you out front and bring your pet into the building on a leash or in a carrier while you wait in your car or nearby with your cellphone ready.
- The doctor will perform their exam and call you with findings and recommendations.
- Treatments will be performed while we transfer your call to our front desk to take payment for services.
- A staff member will bring your pet back out to you.
- Similarly, when coming by to pick up food or medications, please call us from outside so that we can bring the items out to you.

\*(If you feel a need to be inside the clinic despite these measures, please let us know in advance of your appointment)\*

In addition to these preventative measures, all routine, elective surgical procedures will be postponed until June, or until clearance is provided by our government to resume these procedures.

Thank you for your understanding and support during these unprecedented times. Stay well and take care.

**- The Team at Alberta Veterinary Care**